



4 July 2001

Margaret Nott
RainbowAir Australia
P O Box 1517 MDC
East Doncaster
Melbourne 3109

285-287 Springvale Road
Glen Waverley
VIC 3150
Tel: (03) 8561 2345
Fax: (03) 8561 2350

Dear Margaret

Novotel Glen Waverley
AAPC Properties Pty Ltd
ACN 065 560 885
ABN 17 065 560 885 003

Just a note to thank you for your excellent customer service and maintenance of our RainbowAir machine. With 85% of our rooms non-smoking we would have lots of problems without it. The machine will transform a non-smoking room that guests have been smoking in back to a non smoking room without a hint of smoke.

We have been using the RainbowAir machine for the 3 years that the Hotel has been open without any problems and I have used the same machines in hotels in Queensland and Melbourne. I would have no hesitation in recommending the RainbowAir machines to any prospective buyer.

Yours Sincerely

Kerry Kilmartin
Executive Housekeeper

